# ELECTRIFY YOUR SALES IN 2021

# TAKE THE LEAD IN VIRTUAL SELLING

RAIN Group's 4 Virtual Selling Imperatives<sup>SM</sup> represent the aspects of selling virtually that are most different from a face-to-face approach. For sellers looking to close the gap, create stronger relationships, and secure more business virtually, it's imperative to *Take the Lead* in these key areas.



### 1. CONNECT

### PROJECT PROFESSIONALISM











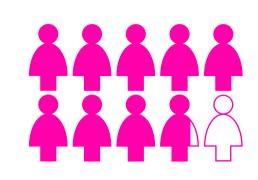
Attend to your video and audio quality, lighting, background, and your appearance to connect with buyers by following these tips.

## ORCHESTRATE CONVERSATIONS

- 1. Open strong
- 2. Collaborate
- 3. Check in frequently
- **4.** Close with next steps
- **5.** Follow-up with summary

Lead effective virtual conversations and prepare with our <u>Virtual</u> <u>Selling Checklist</u>.

### DEVELOP RAPPORT



87% of sellers say building rapport virtually is challenging. Follow these <u>7 ideas</u> to make it easier.

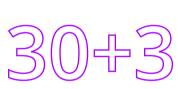
# 2. ENGAGE

### CAPTURE ATTENTION



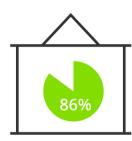
91% of sellers report that gaining and keeping buyers' attention is challenging. Learn to keep buyers engaged.

### MAXIMIZE ENGAGEMENT



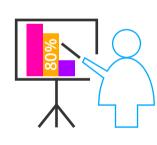
Use the 30+3 Rule to capture buyers' attention in the first 30 seconds and re-achieve it every 3 minutes by checking in, asking for questions, and creating intrigue.

## INSPIRE VISUALLY



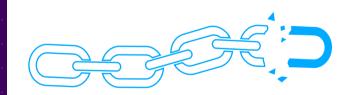
86% of buyers say sellers use poor visuals during online meetings.

80% of buyers say sellers lack presentation skills.



# 3. COLLABORATE

### FACILITATE INTERACTION



82% of sellers find collaborating and interacting with buyers virtually challenging. Gain confidence using these <u>5 steps</u>.

### MASTER TECHNOLOGY

Become familiar with and use the following to collaborate with buyers:

- Whiteboarding
- Polls
- Curated document sharing
- Surveys
- Screen annotations
- Demos
- Notetaking

### ENABLE BREAKTHROUGHS

SHOWING ME WHAT'S POSSIBLE OR HOW TO SOLVE A PROBLEM

INFLUENCE ON BUYER'S PURCHASE DECISION

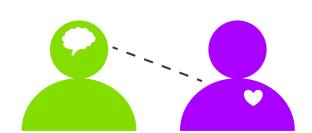


SELLER EFFECTIVENESS



Close the gap by inspiring buyers with new ideas, redefining buyer needs, and maximizing the value of your offering.

### PERSUADE VIRTUALLY



People buy with their hearts and justify with their heads. You must appeal to buyers' emotions with a series of cases to drive change.

# STRENGTHEN RELATIONSHIPS



88% of buyers say developing relationships with buyers virtually is challenging. Strengthen your relationships with these ideas.

# 4. INFLUENCE

# AMPLIFY REPUTATION



82% of buyers look up sellers on LinkedIn before replying to outreach efforts. Use these 31 tips for selling on LinkedIn.

### LEARN TO TAKE THE LEAD WITH BUYERS

Download The Ultimate Virtual Selling Toolkit, which includes a 40-page ebook on the 4 Virtual Selling Imperatives<sup>SM</sup>, plus the checklists, frameworks, and tools you need to *Take the Lead* with buyers. <u>Download the toolkit now.</u> >>



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